

Booking Terms & Conditions

UK Beauty Awards

1.1 About these terms and conditions 1.1 In these terms and conditions “we”, “our”, and “us” refer to uk beauty awards and “you” and “your” refers to the delegate purchasing a Uk beauty awards tickets .

General conditions of booking

2.1 Uk beauty awards reserves the right to decline admission to any of its tickets s.

2.2 Uk beauty awards reserves the right to cancel or change planned tickets s in terms of dates, locations, and tickets content. You will be notified in advance of any planning changes and an alternative date will be offered. We will not offer a refund if we need to change a date.

2.3 Irrespective of circumstances, Uk beauty awards accepts no liability for any loss of earnings or expenses incurred by you or any models should a tickets need to be canceled or rearranged

2.4 Our 14 day cooling off period applies for individuals booking tickets (not business to business bookings). Should you wish to cancel or amend a tickets please email hi@gemmediamk.com to do so.

2.7 If you arrive more than 15 minutes late for the start time of your tickets you may not be permitted into the tickets . No refund will be given and you will forfeit your place on the tickets .

3. Paying for your tickets

3.1 You may pay for your tickets via telephone (bank transfer or card payment). 3.2 You may pay for your tickets in one of two following ways:

3.2.1 Payment in full – you are required to pay the full price of your tickets prior to attending your tickets . An order confirmation confirming your place will be sent within 24 hours of payment being received in full.



3.2.2 Payment scheme – you are required to pay a deposit for your tickets in order to secure your place on a tickets date. An order confirmation confirming your place will be sent within 24 hours of us receiving your deposit payment. We will then contact you to arrange your future payment dates

for when additional payments can be taken by card payment over the phone (note we will allow a maximum of 2 payments for the balance).

3.3 Your tickets balance uk beauty awards must be paid in full no later Uk beauty awards than 4 weeks prior to the tickets start date. It is your responsibility to ensure that the balance is paid in full at least 4 weeks before the tickets date. Failure to do so may result in your tickets place being canceled, re-listed for sale and any payment already made may be forfeited in line with our cancellation procedure.

4. Canceling your tickets booking.

We understand that sometimes plans change and you may need to change your arrangements. Our 14 day cooling off period applies in this situation for non-business to business bookings (except in certain circumstances see section 2.4 and 4.4). Should you wish to cancel your booking, the following terms and conditions apply.

4.1. Tickets cannot be cancelled once purchased

4.2. Uk beauty awards does not provide any cancellation insurance but recommends that you have your own insurance in place should a tickets be canceled at last minute either by us or you.

4.3 Uk beauty awards does not issue refunds for Acts of God.

- An Act of God is defined as an event outside of human control such as sudden floods, earthquakes or other natural disasters, for which no one can be held responsible.
- This also includes weather-related issues such as snow, ice, floods etc.
- If Uk beauty awards chooses to cancel a tickets due to an Act of God then it is not liable for any loss resulting to the customer as a result of this canceled tickets .
- Uk beauty awards will make all reasonable effort to replace a canceled tickets by arranging an alternative date but this cannot be guaranteed. Where the majority of customers for that tickets have been affected, this will be made free of additional charge.



5.1.3 We may not be able to offer you a new date and the original date will need to stay booked. 5.1.4 You are not able to transfer the tickets to another practitioner.
refunds if you find you are not able to gain appropriate insurance, or an insurer declines or terminates your insurance.

6.3 You are responsible for ensuring that you comply with statutory and legal obligations in the country that you practice in including but not limited to CQC, HIS, HIW.

Contacting Uk beauty awards

7.1 You can contact Uk beauty awards in any one of the following ways: 7.1.1 By telephone on 07714473188

7.1.2 By post at 20 Groombridge, Kents Hill Milton Keynes
MK7 6HA

7.1.3 By email at hi@gemmediamk.com

Data Protection

Uk beauty awards takes pride in the quality of its service and as such will try to resolve any complaints as quickly as possible.

Complaints about any aspect of Uk beauty awards should be made in writing by emailing

8.3 Complaints received in writing will be acknowledged by return email or letter within one week of receipt.

8.4 Uk beauty awards does not offer refunds for tickets sold undertaken.

