

# UKBA TERMS AND CONDITIONS

1.1 About these terms and conditions 1.1 In these terms and conditions “we”, “our”, and “us” refer to UK beauty awards and “you” and “your” refers to the delegate purchasing a UK beauty awards tickets .

## **General conditions of booking**

2.1 UK beauty awards reserves the right to decline admission to any of its tickets.

2.2 UK beauty awards reserves the right to cancel or change planned tickets in terms of dates, locations, and tickets. You will be notified in advance of any planning changes and an alternative date will be offered.

2.3 Irrespective of circumstances, UK beauty awards accepts no liability for any loss of earnings or expenses incurred by you or need to be canceled or rearranged.

2.4 If you arrive more than 15 minutes late for the start time of your tickets you may not be permitted. No refund will be given and you will forfeit your place on the tickets .

## **Paying for your tickets**

3.1 Payment for tickets will always go through the official UK Beauty Awards website.

3.2 Payment in full – you are required to pay the full price of your tickets prior to attending your tickets . An order confirmation confirming your place will be sent to your email.

## **Cancellation and refunds**

4.0 If an entrant chooses to withdraw their entry or submission at any point after payment, no refund, credit, or exchange will be granted.

4.1 All ticket sales for the awards ceremony and gala dinner are final. No refunds will be issued for non-attendance, scheduling conflicts, or unused tickets.

4.2 Entrants are required to comply fully with judging requirements, including supplying product samples or treatment details by specified deadlines.

4.3 All payments made in connection with the Awards including but not limited to award entry fees, media bundle fees, sponsorship packages, physical trophy orders, and gala event tickets are strictly non-refundable and non-transferable once processed.

4.4 If the organiser permanently cancels the event without a rescheduled event, a maximum refund will be given. Although the organiser accepts no liability for secondary travel, accommodation or promotional expenses.

## **Contact Information**

For any enquiries regarding terms and billing, please contact:

Gem Lyanne

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